CONEMAUGH MEMORIAL MEDICAL CENTER GRADUATE MEDICAL EDUCATION POLICY

QUALITY IMPROVEMENT/PATIENT SAFETY EDUCATION PROCESS

Purpose

To ensure that residents participate in Quality Improvement/Patient Safety activities as part of their educational program.

Applies to

All residency programs at Conemaugh Memorial Medical Center (CMMC).

Policy

Each residency program must ensure all residents are involved in Quality Improvement/Patient Safety (QI/PS) activities.

Definition

In accordance with ACGME Common Program Requirements, residents must "systematically analyze practice using quality improvement methods, and implement changes with the goal of practice improvement." As such, "the program director must ensure that residents are integrated and actively participate in interdisciplinary clinical quality improvement and patient safety programs."

Quality Improvement/Patient Safety activities include but are not limited to the following:

- Quality Improvement/Patient Safety Lectures
- Participation in institutional Quality Improvement/Patient Safety and related committees
- Educational courses in Life Talent
- Grand Rounds
- Patient Satisfaction Surveys
- Core Measures
- Utilization Management
- Scholarly activity resulting in implementation of initiatives to improve patient quality and safety of care

Procedure

- 1. Each residency program must ensure each resident participates in Quality Improvement/ Patient Safety activities. The level of participation will vary depending on the QI/PS activities currently underway within the program and institution.
- 2. At a minimum, every program must incorporate Quality Improvement/Patient Safety Conferences into its curriculum.
- **3.** Each residency program must ensure that each resident completes the following educational courses.
 - a.) Patient Safety: Increasing Awareness
 - b.) Essentials of Quality Improvement
 - c.) Cultural Awareness in Healthcare
- **4.** These courses will be assigned through Life Talent to all incoming residents. They must be completed by the end of their first year of residency.
- **5.** Once completed the resident will print the certificate of completion and give to the Program Coordinator.

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References

CR: VI.A1.a).(2) CR: VI.A1.b).(1)

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